Advisory for Officers regarding Implementation for Back-office login/ logout information to officer through Mail and SMS

To enhance transparency, ensure accountability, and promote secure access practices, all Centre and State GST Officers will now receive automated alerts whenever they log in or log out of the GST Back-office system.

These alerts will be sent to the officer's registered email address and mobile number via Email and SMS, automatically.

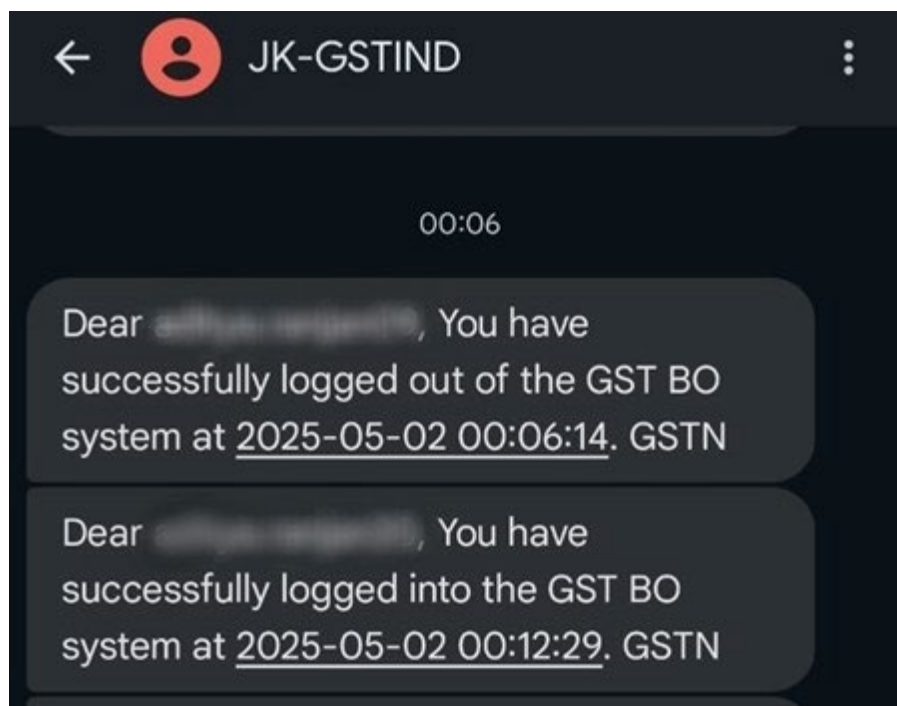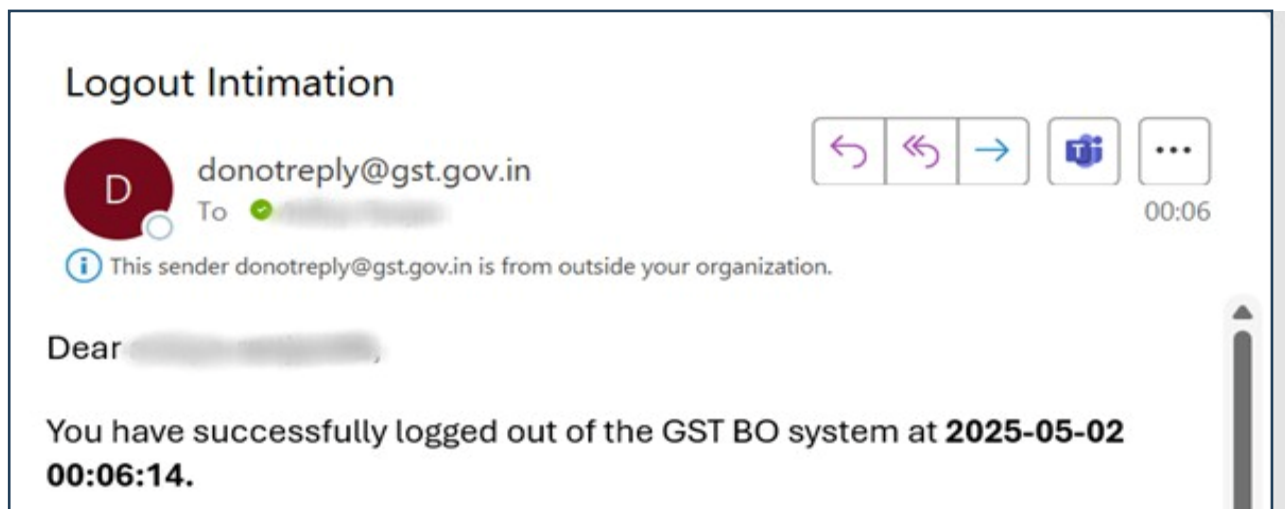| Event	Notification Type	Details
🔑 **Login**	✉ Email + 📱 SMS	Triggered when officer logs in via **OTP, DSC, or Password**.
🔒 **Logout**	✉ Email + 📱 SMS	Triggered when officer logs out of the system.
❓ **Forgot Username/Password**	✉ Email	An **email alert** will be sent to the registered email ID when a **Forgot Username or Password** request is initiated, for security and verification.

Login Intimation

D donotreply@gst.gov.in
To ●

00:04

(i) This sender donotreply@gst.gov.in is from outside your organization.

Dear ,

You have successfully logged into the GST BO system at **2025-05-02 00:04:24.**

Logout Intimation

D donotreply@gst.gov.in
To ●

00:06

(i) This sender donotreply@gst.gov.in is from outside your organization.

Dear ,

You have successfully logged out of the GST BO system at **2025-05-02 00:06:14.**

This functionality aims to help officers keep track of their access history and detect any unauthorized or unintended system usage in real-time.

The system-generated notifications will act as a digital log for activity tracking and are part of continuous efforts to strengthen IT governance and system integrity within the GST ecosystem.

Regards,
Team GSTN